



THIS IS AN INTERACTIVE AGREEMENT
(PLEASE FILL IN THEN DOWNLOAD AND SIGN)



IsatHub Monthly Account Airtime Agreement

Please fill in ALL sections and email or fax back ALL pages to your dealer

Section 1: Pricing 360

Service Package Name	Activation Fee	Minimum Duration (Months)	SIM Card Monthly Subscription	Monthly Subscription / Allowance	Implied MB's within allowance	Implied Minutes within allowance	Implied SMS within allowance	Data Per MB In & Out of allowance	Voice Per Minute In & Out of allowance	SMS Per Message In & Out of allowance	Select one:
0	\$30.00	1	\$18.00	\$0.00	0	0	0	\$3.60	\$0.69	\$0.50	
25	\$25.00	1	\$17.20	\$86.00	25	128	179	\$3.44	\$0.67	\$0.49	
50	\$20.00	1	\$16.40	\$164.00	50	252	335	\$3.28	\$0.65	\$0.48	
100	\$15.00	1	\$15.80	\$316.00	100	502	672	\$3.16	\$0.63	\$0.47	
250	\$10.00	1	\$15.00	\$750.00	250	1,229	1,630	\$3.00	\$0.61	\$0.46	
500	\$0.00	1	\$14.20	\$1,420.00	500	2,407	3,156	\$2.84	\$0.59	\$0.45	

Notes:

- Activation fees are per group for the 25, 50, 100, 250 and 500 plans, and per SIM on the 0 plan.
- SIM card monthly fees are billed per calendar month (no pro-rata) and therefore not pro-rated.
- The subscription/allowance monthly fees are pro-rated in the month of activation. Deactivations are based on a full month. The monthly subscription/allowance is charged from activation of the first SIM card and will continue to apply until the last of any SIM cards sharing the allowance are deactivated
- Within the monthly subscription/allowance each service type (data/voice/SMS) is decremented from the subscription/allowance fee as used.
- Once all of the monthly allowance has been used, the Out of Allowance rates apply.
- There is no rollover of unused allowance.
- Voice calls within the subscription/allowance include calls to Fixed, Cellular and On-Network. On-network calls are defined as: IsatHub, FleetBroadband, SwiftBroadband, BGAN and all GSPS.
- These packages are money plans which means the subscription/allowance can be consumed by Data and/or SMS and/or various Voice call types by one or more SIM cards.
- The Implied allowance values (Data or Minutes or SMS) assumes all usage within the subscription/allowance is all Data or all Voice or all SMS.
- Multiple SIMs can share the same subscription/allowance. All sharing SIMs will have a monthly fee but will together be charged only one subscription/allowance fee.
- For example: A customer activating a "25" monthly allowance plan with 10 SIMs, the total monthly payment will be \$258.00, made up of one "25" monthly subscription/allowance fee of \$86.00 plus 10 x \$17.20 for the SIM card monthly fees.
- Customers can move between (either up or down) plans in line with the next billing period (changes must be performed on the 1st of the month)
- Streaming and ISDN services are not supported.

Regular private dynamic IP Address	FOC	✓
Public dynamic IP address, per month	\$20.00	
Public static IP address, per month (No NAT)	\$30.00	

Mobile to Mobile (per minute)

Inmarsat B	\$3.06
Inmarsat M	\$2.61
Inmarsat Mini M	\$2.25
Inmarsat GAN/Fleet/Swift	\$2.25
Inmarsat Aero Voice	\$4.41
Iridium Voice	\$9.90
Globalstar Voice	\$7.20
Thuraya Voice	\$4.50
Other MSS Carriers	\$6.21

Section 2: SIM Details

SIM ID No.

SIM ID No.

SIM ID No.

Section 3: Monitoring

- USAGE ALERTS***: We can notify you/suspend if a subscription group and/or SIM uses more than a specified amount of airtime (MBs or Minutes) and/or a specified amount of Dollar spend **per month**. If you would like to use this service, please specify the amount in \$US and airtime in MBs or Mins at which you would like to be informed and/or group/SIM suspended. This service is offered to assist with usage control, however if because of system failure or any other reason outside of our control a report is not generated, all usage generated will be invoiced and due for payment as per clause 3 of our Terms and Conditions. Please note there is a time delay from a CDR being received/processed and triggering a suspension, therefore please take this into account when setting a suspend alert.
- We suggest the minimum monitor alert is set to the equivalent of the subscription/allowance at group level, an alert will be triggered as soon as the usage is outside of the monthly subscription/allowance. We also recommend that a suspension limit is set to stop service once the usage reaches the maximum that is comfortable to you for any given month; **\$5000 has been set at subscription group level as default please amend as appropriate.**
- To restrict unwanted usage please refer to the checklist for controlling your IsatHub traffic, available on request.

Subscriber Group Monitor

Monitor/Advise: \$ _____ MB/Mins: _____ Auto Suspend: \$5000 _____ MB/Mins: _____
(reactivated 1st of each month) (Amend as appropriate)

Individual SIM Monitor

Monitor/Advise: \$ _____ MB/Mins: _____ Auto Suspend: \$ _____ MB/Mins: _____
(reactivated 1st of each month) (Amend as appropriate)

*** Please nominate an email address for notification: _____

Section 4: Personal Details: Invoice Address / Credit Card registered address

By completing this section I acknowledge that this information may be used to make a search with a Credit Reference Agency, we will keep a record of that search and may share that information with other businesses.

Title: _____	PO or Ref No: _____
Forename(s): _____	Company: _____
Surname: _____	Co Reg No: _____
Telephone: _____	Address: _____
Fax: _____	_____
_____	_____
E-Mail: _____	_____
Date of Birth: _____	Postcode: _____

Number of years at this address: _____ **NOTE: If less than 3 years please provide a previous address on a separate sheet.**

EU VAT-registered applicants: Must provide a valid VAT number. If this is not provided VAT will be charged and proof of address will be required in the format of a copy of a bank statement or utility bill.

UK VAT-registered applicants: Must provide a valid VAT number. If this is not provided, proof of address will be required as above.

Private individuals / non-VAT registered applicants: Must provide proof of address

Bank statement Utility Bill VAT Number: _____

Section 5: Invoice Delivery Method

Our delivery method for invoices is email, please provide your 'Invoice' email delivery address below, one email address is mandatory.

*We will use the email address in Personal Details if not completed.

Section 6: Payment Method

Group Invoice: If more than one system is registered by the above user, we will provide a group invoice, please tick if not required.

Payment of invoices: May be made in either Sterling or US Dollars, please tick box as appropriate. US GB

(Note: we assume \$ if not completed)

Payment of invoice by Direct Debit: Please add to my existing Direct Debit or send me a form to register for payment by Direct Debit.

(Sterling account with UK bank accounts only)

Payment of invoice by Credit Card: Please complete the section at the bottom on the agreement.

Section 7: Agreement to Terms and Conditions

By signing this document you will be deemed to have read and accepted AST Connections Limited's (ASTC's) full Terms and Conditions which can be found at <http://www.satcomms.com/Airtime>. If you experience difficulties accessing our Terms and Conditions a copy can be provided upon request via our customer service team or your Account Manager.

Telephone: +44 1493 440011 Email: customer.service@ast-uk.com

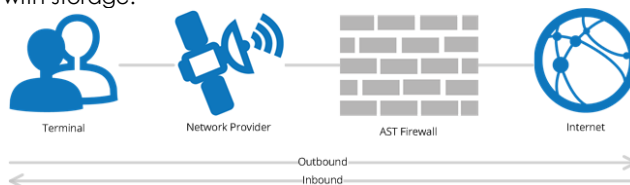
The person signing this agreement must be the customer named in the agreement, or in the case of a company, must be authorised by the company to sign contractual documents.

Signed: _____ Name: _____ Date: ____/____/____

Section 8: Point of Presence (POP) Firewall Rules

The AST POP provides a number of benefits to help manage your traffic (stated below). Customer preferences (rules) can be applied to all or block certain types of traffic, or to/from specific destinations. If your requirement is not covered by the options below, please contact our customer service team at customer.service@ast-uk.com or call on +44 (0) 1493 441485.

- Fully resilient infrastructure, monitored 24 x 7 x 365.
- Located in central London Data Centre giving access to Global telco's.
- Public dynamic and static IP addressing.
- Optimised internet routing using multiple Tier 1 providers.
- Advanced firewalling – Inbound/outbound/IP address/port rules and pre-built templates.
- Intrusion prevention – Inspection of all IP traffic for malware, vulnerabilities etc.
- Web filtering, security and optimisation – Category blocking, deep inspection of web traffic and optimisation.
- High bandwidth content blocking.
- Major update sites filtered/blocked.
- Usage reporting and alerting.
- Secure FTP account with storage.



Mobile to Fixed – Outbound

Please select one option per protocol required for each IP destination

Example of IP address format 10.20.30.40 **OR**
Example of Network address 10.20.30.0/24

Source IP Address This will be the terminal IP address (default)

Destination IP Address 1	Destination IP Address 2	Destination IP Address 3
Network Address 1	Network Address 2	Network Address 3
Open – Allows all traffic	Open – Allows all traffic	Open – Allows all traffic
Closed – Blocks all traffic	Closed – Blocks all traffic	Closed – Blocks all traffic
Internet only	Internet only	Internet only
Email only	Email only	Email only
onsatmail only	onsatmail only	onsatmail only

Fixed to Mobile – (requires Static IP) - Inbound

Please select one option per protocol required for each IP destination

Example of IP address format 10.20.30.40 **OR**
Example of Network address 10.20.30.0/24

Destination IP Address This will be the terminal IP address (default)

Source IP Address 1	Source IP Address 2	Source IP Address 3
Network Address 1	Network Address 2	Network Address 3
Open – Allows all traffic	Open – Allows all traffic	Open – Allows all traffic
Closed – Blocks all traffic	Closed – Blocks all traffic	Closed – Blocks all traffic
Internet only	Internet only	Internet only
Email only	Email only	Email only
onsatmail only	onsatmail only	onsatmail only

Internal use: _____	C: _____	Internal ID: _____
Customer Passed Credit Check? Y/N	If No... \$ _____ Deposit	Manager: _____
	Refundable after 12 month trading	

Please note the credit card information below this line will be shredded after the information has been entered into a secure payment system.

Payment by Credit Card

Note: The Credit Card detailed in this section must be registered at the address detailed in section 4.
If this section is not filled in we assume you are applying for a monthly account payable on invoice.

I authorise AST Connections Ltd to debit my credit card each month for the total cost of my airtime bill.

Credit Card Type: _____ Expiry Date: ____/____/____ Start Date: ____/____/____

Credit Card Number: _____